# PHILADELPHIA HOUSING DEVELOPMENT CORPORATION HEALTH AND WELFARE PLAN SUMMARY PLAN DESCRIPTION

**IMPORTANT:** This Wrap Summary Plan Description (the "Wrap SPD"), together with the certificates of insurance, evidence-of-coverage booklets, summary plan descriptions and/or other descriptions of benefits that have been prepared by insurance companies and/or Philadelphia Housing Development Corporation with respect to Philadelphia Housing Development Corporation Health and Welfare Plan, constitute the Plan's "summary plan description", as required by the Employee Retirement Income Security Act of 1974, as amended ("ERISA").

Oferta Lengua Extrajera de la Asistencia: Este folleto contiene un resumen en Inglés de los derechos de su plan y los beneficios en virtud del Philadelphia Housing Development Corporation Health and Welfare Plan. Si tiene dificultad para entender cualquier parte de este folleto, póngase en contacto con Donna Trent en donna.trent@phdc.phila.gov. Las horas de officina son de 9:00 am a 5:00 pm, de Lunes a Viernes. También puede llamar a la oficina del Administrador del Plan en (215) 448-3076 para obtener ayuda.

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#### INTRODUCTION

Philadelphia Housing Development Corporation (the "Employer") established the Philadelphia Housing Development Corporation Health and Welfare Plan (the "Plan") effective January 01, 2019 and the Plan has been amended and restated effective January 01, 2023. This summary describes the Plan and together with the incorporated documents, describes the benefits offered under the Plan (the "Included Benefits").

This Summary Plan Description supersedes any and all previous Summary Plan Descriptions. Although the purpose of this document is to summarize the more significant provisions of the Plan, the Plan document and Included Benefit Documents will prevail in the event of any inconsistency.

#### **ADMINISTRATIVE INFORMATION**

1. The Plan's name is Philadelphia Housing Development Corporation Health and Welfare Plan

The Plan's number is 501

The Plan Year End is the 12 month period ending on July 31

The Plan is an "employee welfare benefit plan" for purposes of ERISA that includes a group health plan, a group dental plan, a group vision plan, a disability plan, a group life insurance plan, a group accident plan and EAP, FSA.

Note: "group health plan" may include a medical, EAP, wellness, expat medical, and Health FSA.

2. The Plan Sponsor is Philadelphia Housing Development Corporation

1234 Market Street, 16th Floor

Philadelphia, PA, 19107 Phone: (215) 448-3000

Email: donna.trent@phdc.phila.gov

Employer Identification Number: 23-1664406

3. The Plan Administrator is the Employer

1234 Market Street, 16th Floor

Philadelphia, PA, 19107

Phone: (215) 448-3000

Email: donna.trent@phdc.phila.gov

4. The agent for legal service is Philadelphia Housing Development Corporation

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1234 Market Street, 16th Floor

Philadelphia, PA, 19107 Phone: (215) 448-3000

5. The Plan is not funded by a trust.

#### 6. Funding

The cost of benefits offered under the Plan is either covered by contributions from the Company, contributions by you, or will be shared by you and the Company. Where you and the Company share the cost of coverage, the Company will contribute the difference between your premium and the amount required to pay benefits under the Plan.

Any dividends, retroactive rate adjustments, rebates, or other refunds of any type that may become payable under any Included Benefit or in connection with an Included Benefit do not become assets of the Plan but are the property of, and will be retained by, the Company unless otherwise mandated by law.

7. The COBRA contact is the Plan Sponsor 1234 Market Street, 16th Floor Philadelphia, PA, 19107 Phone: (215) 448-3000

#### **ELIGIBILITY**

Your eligibility for participation and for benefits under the Plan is described in the documents summarizing the Included Benefits. These documents are available from the Plan Administrator. See the addendum to this Plan document for the list of the eligibility requirements.

#### **PAYMENTS FROM THIRD PARTIES**

The Plan has a specific and first right of reimbursement from any payment, amount, or recovery you receive from a third party relating to expenses covered by the Plan. By accepting the benefits of the Plan, you agree to these rights of the Plan, which are described in the Plan document. Below is a summary of these rights. If the reimbursement provisions in this "Payments from Third Parties" provisions conflict with subrogation, right of recovery, or reimbursement provisions in an insurance contract or other document governing the Included Benefit at issue, the provisions in the other document will govern.

The Plan's share of the recovery will not be reduced because the full damages or expenses claimed have not been reimbursed unless the Plan agrees in writing to the reduction. Further, the Plan's right to reimbursement will not be affected or reduced by any equitable defenses that may affect the Plan's right to reimbursement.

The Plan may enforce its rights by requiring you to assert a claim to any of the benefits to which you may be entitled. The Plan will not pay your attorneys' fees or costs associated with the claim or lawsuit without express written authorization from the Company.

If the Plan should become aware that a Participant has received a third party payment, amount or recovery and not reported such amount, the Plan, in its sole discretion, may suspend all further benefits payments related to the Participant and any covered dependents until the reimbursable portion is returned to the Plan or offset against amounts that would otherwise be paid to or on

behalf of the Participant.

By participating in the Plan, you consent and agree:

- that a constructive trust, lien or an equitable lien by agreement in favor of the Plan exists with regard to any settlement or recovery from a third person or party.
- to cooperate with the Plan in reimbursing the Plan for costs and expenses.
- to notify the Plan if you have any reason to believe that the Plan may be entitled to recovery from any third party and to sign an agreement that confirms the prior acceptance of the Plan's subrogation rights and the Plan's right to be reimbursed for expenses arising from circumstances that entitle you payment, amount or recovery from a third party.
- to not assign your rights to settlement or recovery against a third person or party to any other party, including your attorney(s), without the Plan's consent.

If you fail or refuse to execute the required agreement, the Plan may deny payment of any benefits until the agreement is signed. Alternatively, if you fail or refuse to execute the required agreement and the Plan nevertheless pays benefits to you, your acceptance of such benefits shall constitute agreement to the Plan's right to subrogation or reimbursement.

The Plan's reimbursement will not be reduced by attorneys' fees and expenses without express written authorization from the Plan.

These rights apply even after you are no longer a Participant in the Plan. The Plan Administrator has the authority and discretion to resolve all disputes regarding the Plan's subrogation and reimbursement rights and to make determinations with respect to the subrogation amounts and reimbursements owed to the Plan.

#### CONTINUATION RIGHTS/COBRA NOTICE

The right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan, was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you and other members of your family when group health coverage would otherwise end. For more information about your rights and obligations under the Plan and under federal law, you should review, the documents describing the Included Benefits, this Summary Plan Description, or contact the Plan Administrator.

If you are participating in an Included Benefit subject to COBRA and the Company is not a small employer, then COBRA applies. A "small employer" is generally an employer that employs fewer than 20 employees, but you should contact the Plan Administrator who can inform you if the Company is a small employer not subject to COBRA and is not required to comply with these rules.

For Health FSA only - You, your spouse, and/or your dependent child(ren) generally do not have the right to elect COBRA continuation coverage if the cost of COBRA continuation coverage for the remainder of the Plan Year equals or exceeds the amount of reimbursement you have

available under the Plan for the remainder of the Plan Year. You will be provided notice of your right to elect COBRA continuation coverage.

Should you become eligible for COBRA, you may also become eligible for other coverage options that may cost less than COBRA continuation coverage. You may have other options available to you when you lose group health coverage. For example, you may be eligible to buy an individual plan through the Health Insurance Marketplace. By enrolling in coverage through the Marketplace, you may qualify for lower costs on your monthly premiums and lower out-of-pocket costs. Additionally, you may qualify for a 30-day special enrollment period for another group health plan for which you are eligible (such as a spouse's plan), even if that plan generally doesn't accept late enrollees.

Except as set forth in an Included Benefit document, the following shall apply only to the Included Benefits subject to COBRA:

#### **Qualifying Events**

You have the right to continue your coverage under the Plan if any of the following events results in your loss of coverage under the Plan:

- termination of employment for any reason other than gross misconduct
- reduction in your hours of employment

Your spouse and dependent children (including children born to you or placed for adoption with you) have the right to continue coverage under the Plan if any of the following events results in their loss of coverage under the Plan:

- termination of your employment for any reason other than gross misconduct
- reduction in your hours of employment
- you become enrolled in Medicare
- you and your spouse divorce or are legally separated
- your death
- your dependent ceases to be a "dependent child" for purposes of COBRA

Persons entitled to continue coverage under COBRA are "Qualified Beneficiaries."

#### Continuing Coverage

You may continue the level of coverage you had in effect immediately preceding the Qualifying Event. However, if Plan benefits are modified for similarly situated active employees, then they will be modified for you and other Qualified Beneficiaries as well. You will be eligible to make a change in your benefit election with respect to the Plan upon the occurrence of any event that permits a similarly situated active employee to make a benefit election change during a Plan Year.

#### Notice

You, your spouse, or your dependent child(ren) must notify the Plan Administrator or its

delegate in writing of a divorce, legal separation, or a child losing dependent status under the Plan within 60 days after the later of (1) the date of the Qualifying Event or (2) the date on which coverage is lost under the Plan because of the event. After receiving notice of a Qualifying Event, the Plan Administrator will provide Qualifying Beneficiaries with an election notice, which describes the right to COBRA continuation coverage and how to make an election. Notice to your spouse is deemed notice to your covered dependents that reside with the spouse.

You or your dependent(s) are responsible for notifying the Plan Administrator or its delegate if you or your dependent(s) become covered under another group health plan or entitled to Medicare.

#### **Election Procedures and Deadlines**

A Qualified Beneficiary may make an election for COBRA continuation coverage if he or she is not covered under the Plan as a result of another Qualified Beneficiary's COBRA continuation election. To elect COBRA continuation coverage, you must complete the applicable election form within 60 days from the later of (1) the date the election notice was provided to you or (2) the date that the Qualified Beneficiary would otherwise lose coverage under the Plan due to the Qualifying Event and submit it to the Plan Administrator or its delegate. If the Qualified Beneficiary does not return the election form within the 60-day period, it will be considered a waiver of his or her COBRA continuation coverage rights.

#### Cost of COBRA Continuation Coverage

The cost of COBRA continuation coverage will not exceed 102% of the applicable premium for the period of continuation coverage.

#### When Continuation Coverage Ends

You may be able to continue coverage under the Plan until the end of the Plan Year (or 18 months, please contact the COBRA contact for further information on the length of COBRA coverage) in which the Qualifying Event occurs. However, COBRA continuation coverage may end earlier for any of the following reasons:

- You fail to make a required COBRA continuation coverage contribution;
- The date that you first become covered under another Plan;
- The date that you first become entitled to Medicare; or
- The date the Employer no longer provides a Plan to any of its employees.

#### **AMENDMENT AND TERMINATION**

The Company intends to continue the Plan indefinitely, but reserves the right to amend or terminate the Plan or an Included Benefit, in whole or in part, at any time and for any reason. No participant or beneficiary has a vested right in or to any future Plan benefits.

#### INCLUDED BENEFIT DOCUMENTS INCORPORATED BY REFERENCE

This Plan incorporates the terms of all welfare benefit plans subject to ERISA sponsored by Employer and any affiliate who has adopted the Plan ("Included Benefits"). See the addendum to this Plan document for a list of these plans. Certain documents describing these Included Benefits include information about eligibility, benefits, and employee/employer contributions for each of the separate Included Benefits, which are incorporated by reference into this summary plan description. These documents may include summary plan descriptions for the Included Benefits, as well as summary benefit booklets, certificates of coverage, enrollment materials, etc. These documents, together with this document, constitute the entire summary plan description for the Plan.

#### **CLAIMS PROCEDURES**

#### In General

Unless the applicable Included Benefit specifies claims procedures, the following procedures will apply. In all cases, the Plan Administrator or Claims Administrator will administer claims in accordance with Section 503 of ERISA and the associated regulations.

You must submit your claim for benefits in accordance with the Plan Administrator's guidelines. Claims may also be submitted to the Plan Administrator at the address specified at the beginning of this document.

Before you can file a lawsuit for benefits under the Plan, you must exhaust the Plan's internal remedies. A lawsuit for benefits under the Plan must be brought within one year after the date of a final decision on the claim in accordance with the claims procedure described above.

A request for benefits is a "claim" subject to these procedures only if you or your authorized representative file the claim in accordance with these procedures. A request for prior approval of a benefit or service where prior approval is not required under the Plan is not a "claim" under this section. Similarly, a casual inquiry about benefits or the circumstances under which benefits might be paid under the Plan is not a "claim" for purposes of this section, unless the Plan Administrator determines that the inquiry is an attempt to file a claim. If the Plan Administrator or its delegate receives a claim, but there is not enough information to process the claim, you will be given an opportunity to provide the missing information.

You may designate an authorized representative by providing to the Plan Administrator with written notice of the designation. In the case of a claim for medical benefits involving urgent care, your health care professional with knowledge of your medical condition may act as your authorized representative.

#### Timing of Notice of Claim

The Plan Administrator will notify you of a claim denial within a reasonable period of time, but not later than the time frames below. The time frames will vary depending on the type of

Included Benefit and may be extended for any period of time necessary for you to respond to a request for additional information.

#### Group Health Plan Claims

The following procedures apply to the Included Benefits that are "group health plans." These include any medical, health FSA, wellness, or employee assistance plans.

#### A. Urgent Care Claims.

An "urgent care" claim is any claim for medical care or treatment where the application of the time periods for making non-urgent care determinations could seriously jeopardize your life or health or your ability to regain maximum function, or, in the opinion of a physician with knowledge of your medical condition, would subject you to severe pain that cannot be adequately managed without the care or treatment that is the subject of the claim.

If you fail to follow the Plan's procedures for filing an urgent care claim, the Plan Administrator will notify you of the failure and the proper procedures to be followed in filing a claim for benefits as soon as possible, but not later than 24 hours following the failure. Notification may be oral, unless you request written notification. This paragraph applies only to a communication from you that is received by a person or organizational unit customarily responsible for handling benefit matters; and that names a specific individual, a specific medical condition or symptom, and a specific treatment, service, or product for which approval is requested.

The Plan Administrator will notify you of the Plan's benefit determination (whether adverse or not) as soon as possible, but not later than 72 hours after receipt of the claim by the Plan. If you fail to provide sufficient information to determine whether, or to what extent, benefits are covered or payable under the Plan, the Plan Administrator will notify you as soon as possible, but not later than 24 hours after receipt of the claim by the Plan, of the specific information necessary to complete the claim. You will be afforded a reasonable amount of time, taking into account the circumstances, but not less than 48 hours, to provide the specified information. The Plan Administrator will notify you of the Plan's benefit determination as soon as possible, but in no case later than 48 hours after the earlier of (1) the Plan's receipt of the specified information, or (2) the end of the period given to you to provide the specified additional information.

#### **B.** Pre-Service Claims.

A "pre-service" claim is any claim where the Plan conditions receipt of the benefit on approval in advance of obtaining medical care. If you fail to follow the Plan's procedures for filing a pre-service claim, the Plan Administrator will notify you of the failure and the proper procedures to be followed in filing a claim for benefits as soon as possible, but not later than 5 days following the failure. Notification may be oral, unless you request written notification. This paragraph applies only to a communication by you that is received by a person or organizational unit customarily responsible for handling benefit matters; and that names a specific individual, a

specific medical condition or symptom, and a specific treatment, service, or product for which approval is requested.

The Plan Administrator will notify you if its determination (whether adverse or not) within a reasonable period of time appropriate to the medical circumstances, but no later than 15 days after receipt of the claim by the Plan. This period may be extended one time by the Plan Administrator for up to an additional 15 days. The Plan Administrator may only extend the deadline if they determine that such an extension is necessary due to matters beyond the control of the Plan and they notify you, prior to the expiration of the initial 15-day period, of the circumstances requiring the extension of time and the date by which the Plan expects to render a decision. If such an extension is necessary due to your failure to submit the information necessary to decide the claim, the notice of extension will specifically describe the required information, and you will have at least 45 days from receipt of the notice within which to provide the specified information.

#### C. Post-Service Claims.

A post-service claim is any claim for a benefit under the plan that is not a pre-service claim. In the case of a post-service claim, the Plan Administrator will notify you of the Plan's adverse benefit determination within a reasonable period of time, but no later than 30 days after receipt of the claim. This period may be extended one time by the Plan Administrator for up to an additional 15 days. The Plan Administrator may only extend the deadline if they determine that such an extension is necessary due to matters beyond the control of the Plan and they notify you, prior to the expiration of the initial 30-day period, of the circumstances requiring the extension of time and the date by which the Plan expects to render a decision. If such an extension is necessary due to your failure to submit the information necessary to decide the claim, the notice of extension will specifically describe the required information, and you will have at least 45 days from receipt of the notice within which to provide the specified information.

#### D. Concurrent Care Claims.

If the Plan has approved an ongoing course of treatment to be provided over a period of time or number of treatments, any reduction or termination by the Plan of such course of treatment (other than by Plan amendment or termination) before the end of such period of time or number of treatments will constitute claim denial. The Plan Administrator will notify you of the denial at a time sufficiently in advance of the reduction or termination to allow you to appeal and obtain a review of that denial before the benefit is reduced or terminated.

Any request by you to extend the course of treatment beyond the period of time or number of treatments that is an urgent care claim will be decided as soon as possible, taking into account the medical exigencies, and the Plan Administrator will notify you of the denial, whether adverse or not, within 24 hours after the Plan receives the claim, provided that the claim is made to the Plan at least 24 hours prior to the expiration of the prescribed period of time or number of treatments.

#### **Disability Benefit Claims**

The Plan Administrator will provide you with notice of an adverse benefits determination within 45 days after receipt of the claim. This period may be extended for up to 30 days, provided that the Plan Administrator determines that such an extension is necessary due to matters beyond the control of the Plan and notifies you, prior to the expiration of the initial 45-day period, of the circumstances requiring the extension of time and the date by which the Plan expects to render a decision. The period for making the determination may be extended for up to an additional 30 days if Plan Administrator notifies you prior to the expiration of the first 30-day extension period of the circumstances of the extension and the date by which the Plan expects to render a decision. Any notice extension under this section will explain the standards on which the entitlement to a benefit is based, the unresolved issues that prevent a decision on the claim, and the additional information needed to resolve those issues, and you will be afforded at least 45 days within which to provide the specified information.

#### Non-Group Health Plan and Non-Disability Benefit Claims

For all other claims not described above, the Plan Administrator will provide you with a notice of claim denial within 90 days after receipt of the claim. This period may be extended one time by the Plan Administrator for up to an additional 90 days. The Plan Administrator may only extend the deadline if they determine that such an extension is necessary due to matters beyond the control of the Plan and they notify you of the extension prior to the expiration of the initial 90-day period.

#### Content of Notice of Adverse Benefit Determination

If your claim is denied, the Plan Administrator will provide you with a written notice identifying:

- 1. the reason(s) for the denial;
- 2. the Plan provisions on which the denial is based;
- 3. any material or information needed to grant the claim and an explanation of why the additional information is necessary; and
- 4. an explanation of the steps that you must take if you wish to appeal the denial, including a statement that you may bring a civil action under ERISA.

In addition, if the denied claim is for a group health plan or disability benefit under the Plan, the following information will also be included in the written notice:

- 1. the specific rule, guideline, protocol, or other similar criterion, if any, that was relied upon in the denial; or a statement that such a rule, guideline, protocol, or other similar criterion was relied upon in the denial and that a copy of such rule, guideline, protocol, or other criterion will be provided free of charge to you upon request; or
- 2. if the adverse benefit determination is based on a medical necessity or experimental treatment or similar exclusion or limit, either an explanation of the scientific or clinical judgment for the determination, applying the terms of the Plan to your medical circumstances, or a statement that the explanation will be provided free of charge to you upon request.

If the denied claim is for a disability benefit under the Plan, the following information will also

be included in the written notice:

- 1. A discussion of the decision, including an explanation of the basis for disagreeing with or not following (a) the views presented by health care professionals treating the covered person and vocational professionals who evaluated the covered person; (b) the views of medical or vocational experts whose advice was obtained on behalf of the Plan in connection with your adverse benefit determination, without regard to whether the advice was relied upon in making the benefit determination; and (c) a disability determination made by the Social Security Administration regarding you presented by you to the Plan.
- 2. If the adverse benefit determination is based on a medical necessity or experimental treatment or similar exclusion or limit, either an explanation of the scientific or clinical judgment for the determination, applying the terms of the Plan to the medical circumstances, or a statement that such explanation will be provided free of charge upon request.
- 3. Either the specific internal rules, guidelines, protocols, standards or other similar criteria of the Plan relied upon in making the adverse determination or, alternatively, a statement that such rules, guidelines, protocols, standards or other similar criteria of the plan do not exist.
- 4. A statement that you are entitled to receive, upon request and free of charge, reasonable access to, and copies of, all documents, records, and other information relevant to your claim for disability benefits.

If the denied claim is for a group health plan benefit under the Plan, the following information will also be included in the written notice:

- 1. Information sufficient to identify the claim involved (including the date of service, the health care provider, the claim amount (if applicable), and a statement describing the availability, upon request, of the diagnosis code and its corresponding meaning, and the treatment code and its corresponding meaning).
- 2. A description of available internal appeals and external review processes, including information regarding how to initiate an appeal.
- 3. The availability of, and contact information for, any applicable office of health insurance consumer assistance or ombudsman established under PHS Act section 2793 to assist you with the internal claims and appeals and external review processes.
- 4. The Plan must also:
  - a. ensure that the reason or reasons for any adverse benefit determination includes the denial code and its corresponding meaning, as well as a description of the Plan's standard, if any, that was used in denying the claim; and
  - b. provide to you, as soon as practicable, upon request, the diagnosis code and its corresponding meaning, and the treatment code and its corresponding meaning, associated with any adverse benefit determination. The Plan must not consider a request for such diagnosis and treatment information, in itself, to be a request for an internal appeal or external review.

In the case of a denied urgent care claim where the Included Benefit is a group health plan, the notice will include a description of the expedited review process applicable to such claims.

This information may be provided orally provided that a written or electronic notification is furnished to you not later than 3 days after the oral notification.

#### Appeal of Adverse Benefit Determination

You may appeal the denial of a claim (including a rescission of coverage) by filing a written appeal with the Plan Administrator on or before the 60th day after you receive the Plan Administrator's written notice that the claim has been denied. If the denial involves a claim under an Included Benefit that is a group health plan or disability plan, you may file a written appeal on or before the 180th day after you receive written notice of the denial.

If the denial involves a claim for disability benefits, a denial includes a cancellation or discontinuance of coverage that has retroactive effect (unless it is due to your failure to pay required premiums).

Your written appeal must identify both the grounds and specific Plan provisions upon which the appeal is based. You will lose the right to appeal if your appeal is not timely made.

The Plan will provide you, upon request and free of charge, reasonable access to, and copies of, all documents, records, and other information relevant to your claim for benefit. You may submit written comments, documents, records, and other information relating to the claim for benefits. The Plan will take into account all comments, documents, records, and other information you submit relating to the claim, without regard to whether such information was submitted or considered in the initial claim. The Plan Administrator will consider the merits of your written presentations, the merits of any facts or evidence in support of the denial of benefits, and such other facts and circumstances as the Plan Administrator may deem relevant.

If the claim is for group health plan or disability plan benefits the following will apply:

- 1. The review will not afford deference to the initial claim denial. The appeal will be conducted by an appropriate named fiduciary of the Plan who is neither the individual who made the denial that is the subject of the appeal, nor the subordinate of that individual.
- 2. In deciding an appeal of any denial that is based on a medical judgment, the appropriate named fiduciary will consult with a health care professional who has appropriate training and experience in the field of medicine involved in the medical judgment. The health care professional engaged for purposes of a consultation will be an individual who is neither an individual who was consulted in connection with the claim denial that is the subject of the appeal, nor the subordinate of any such individual.
- 3. The Plan will identify the medical or vocational experts whose advice was obtained on behalf of the Plan in connection with your claim denial, without regard to whether the advice was relied upon in the denial.
- 4. In the case of an urgent care claim, the Plan will expedite review of the claim and you may submit a request for an expedited appeal of a denial orally or in writing. All necessary information, including the Plan's benefit determination on review, will be transmitted between you and the Plan by telephone, facsimile, or other available

similarly expeditious method.

If the claim is for disability benefits under the Plan, the following will apply:

- 1. Before the Plan issues any adverse benefit determination, the Plan Administrator will provide you, free of charge, with any new or additional evidence considered, relied upon, or generated by the Plan, insurer, or other person making the benefit determination (or at the direction of the Plan) in connection with the claim, and any new or additional rationale must be provided to you as soon as possible and sufficiently in advance of the date on which the Plan must provide you with the notice of final adverse benefit determination so that you have a reasonable opportunity to respond prior to that date.
- 2. If the determination is based on a new or additional rationale, you will be provided, free of charge, with the rationale. The rationale must be provided as soon as possible and sufficiently in advance of the date on which the notice of final adverse benefit determination is required to be provided to give you a reasonable opportunity to respond prior to that date. If the new or additional evidence is received so late that it would be impossible to provide it in time for you to have a reasonable opportunity to respond, the Plan's deadline for providing a notice of final adverse benefit determination will be delayed until you have had reasonable opportunity to respond. After you respond, or had a reasonable opportunity to respond but failed to do so, the Plan Administrator will notify you of the Plan's benefit determination as soon as a Plan Administrator acting in a reasonable and prompt fashion can provide the notice, taking into account the medical exigencies.

The Plan Administrator will ordinarily rule on an appeal of a claim denial within 60 days following receipt of the claim. The time frame will begin at the time your appeal is filed in accordance with the reasonable procedures of the Plan, without regard to whether all the information necessary to make a benefit determination on review accompanies the filing. However, if special circumstances require an extension and the Plan Administrator furnishes you with a written extension notice during the initial period, the Plan Administrator may extend this period of time by 60 days if written notice of the extension is furnished to you prior to the termination of the initial 60-day period. In the event that the extension is due to your failure to submit information necessary to decide a claim, the period for making the benefit determination on review will start on the date that you respond to the request for additional information.

If the claim is for group health plan benefits, the Plan Administrator will notify you of the Plan's benefit determination on review as follows:

- 1. <u>Urgent Care Claims</u>. The Plan Administrator will notify you of the Plan's benefit determination on review as soon as possible, taking into account the medical exigencies, but not later than 72 hours after receipt of your request for review of an adverse benefit determination by the Plan.
- 2. <u>Pre-Service Claims</u>. The plan administrator will notify you of the Plan's benefit determination on review within a reasonable period of time appropriate to the medical circumstances, but no later than 30 days after receipt by the Plan of your request for review of an adverse benefit determination.
- 3. <u>Post-Service Claims</u>. The Plan Administrator will notify you of the Plan's benefit

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determination on review within a reasonable period of time, but no later than 60 days after receipt by the Plan of your request for review of an adverse benefit determination.

If the claim is for disability benefits, the Plan Administrator will ordinarily rule on an appeal of a claim denial within 45 days following receipt of the claim. The time frame will begin at the time your appeal is filed in accordance with the reasonable procedures of the Plan, without regard to whether all the information necessary to make a benefit determination on review accompanies the filing. However, if special circumstances require an extension and the Plan Administrator furnishes you with a written extension notice during the initial period, the Plan Administrator may extend this period of time by 45 days if written notice of the extension is furnished to you prior to the termination of the initial 45-day period. In the event that the extension is due to your failure to submit information necessary to decide a claim, the period for making the benefit determination on review will start on the date that you respond to the request for additional information.

All claims and appeals involving group health plan benefits and disability benefits will be adjudicated in a manner designed to ensure the independence and impartiality of the persons involved in making the decision. No decisions regarding hiring, compensation, termination, promotion, or other similar matters with respect to any individual (such as a claims adjudicator or medical expert) will be made based upon the likelihood that the individual will support the denial of benefits.

The following applies to any claim for group health plan benefits (or appeal of a claim for group health plan benefits):

- 1. the Plan must ensure that any notice of adverse benefit determination includes information sufficient to identify the claim involved (including the date of service, the health care provider, the claim amount (if applicable), and a statement describing the availability, upon request, of the diagnosis code and its corresponding meaning, and the treatment code and its corresponding meaning);
- 2. the Plan must provide to you, as soon as practicable, upon request, the diagnosis code and its corresponding meaning, and the treatment code and its corresponding meaning, associated with any adverse benefit determination. The Plan must not consider a request for such diagnosis and treatment information, in itself, to be a request for an internal appeal or external review;
- 3. the Plan must ensure that the reason or reasons for any adverse benefit determination includes the denial code and its corresponding meaning, as well as a description of the Plan's standard, if any, that was used in denying the claim. In the case of a notice of final adverse benefit determination, this description must include a discussion of the decision:
- 4. the Plan must provide a description of available internal appeals and external review processes, including information regarding how to initiate an appeal; and
- 5. the Plan must disclose the availability of, and contact information for, any applicable office of health insurance consumer assistance or ombudsman established under PHS Act section 2793 to assist you with the internal claims and appeals and external review processes.

#### Denial of Appeal

If an appeal is wholly or partially denied, the Plan Administrator will provide you with a notice identifying:

- 1. the reason or reasons for such denial;
- 2. the Plan provisions on which the denial is based;
- 3. a statement that you are entitled to receive, upon request and free of charge, reasonable access to, and copies of, all documents, records, and other information relevant to your claim for benefits; and
- 4. a statement describing your right to bring an action under section 502(a) of ERISA. The determination rendered by the Plan Administrator will be binding upon all parties.

If the denied claim is for a group health plan benefit under the Plan, the following information will also be included in the written notice:

- 1. Information sufficient to identify the claim involved (including the date of service, the health care provider, the claim amount (if applicable), and a statement describing the availability, upon request, of the diagnosis code and its corresponding meaning, and the treatment code and its corresponding meaning);
- 2. A description of available internal appeals and external review processes, including information regarding how to initiate an appeal;
- 3. The availability of, and contact information for, any applicable office of health insurance consumer assistance or ombudsman established under PHS Act section 2793 to assist you with the internal claims and appeals and external review processes; and
- 4. The Plan must also:
  - a. ensure that the reason or reasons for any adverse benefit determination includes the denial code and its corresponding meaning, as well as a description of the Plan's standard, if any, that was used in denying the claim and a discussion of the decision if the notice is a final adverse benefit determination; and
  - b. provide to you, as soon as practicable, upon request, the diagnosis code and its corresponding meaning, and the treatment code and its corresponding meaning, associated with any adverse benefit determination. The Plan must not consider a request for such diagnosis and treatment information, in itself, to be a request for an internal appeal or external review.

In the case of a group health plan or a plan providing disability benefits, the notice will also include:

- 1. if an internal rule, guideline, protocol, or other similar criterion was relied upon in making the adverse determination, either the specific rule, guideline, protocol, or other similar criterion; or a statement that such rule, guideline, protocol, or other similar criterion was relied upon in making the adverse determination and that a copy of the rule, guideline, protocol, or other similar criterion will be provided free of charge to you upon request;
- 2. if the adverse benefit determination is based on a medical necessity or experimental

- treatment or similar exclusion or limit, either an explanation of the scientific or clinical judgment for the determination, applying the terms of the Plan to your medical circumstances, or a statement that such explanation will be provided free of charge upon request; and
- 3. the following statement: "You and your Plan may have other voluntary alternative dispute resolution options, such as mediation. One way to find out what may be available is to contact your local U.S. Department of Labor Office and your State insurance regulatory agency."

In the case of a claim involving disability benefits, the notice will also include:

- 1. Any applicable contractual limitations period that applies to your right to bring an action under section 502(a) of ERISA, including the calendar date that the contractual limitations period expires for the claim.
- 2. A discussion of the decision, including an explanation of the basis for disagreeing with or not following (a) the views presented by health care professionals treating the covered person and vocational professionals who evaluated the covered person; (b) the views of medical or vocational experts whose advice was obtained on behalf of the Plan in connection with your adverse benefit determination, without regard to whether the advice was relied upon in making the benefit determination; and (c) a disability determination made by the Social Security Administration regarding you presented by you to the Plan.
- 3. If the adverse benefit determination is based on a medical necessity or experimental treatment or similar exclusion or limit, either an explanation of the scientific or clinical judgment for the determination, applying the terms of the Plan to the medical circumstances, or a statement that such explanation will be provided free of charge upon request.
- 4. Either the specific internal rules, guidelines, protocols, standards or other similar criteria of the Plan relied upon in making the adverse determination or, alternatively, a statement that such rules, guidelines, protocols, standards or other similar criteria of the plan do not exist.

#### **External Claims Process**

State Process. To the extent the Plan is required pursuant to DOL Reg. section 2590.715-2719(c)(1) to comply with a State external claims process that includes at a minimum the consumer protections in the NAIC Uniform Model Act, then the Plan will comply with the state external claims process of DOL Reg. section 2590.715-2719(c).

<u>Federal Process</u>. To the extent the Plan is not required pursuant to DOL Reg. section 2590.715-2719(c)(1) to comply with the State external claims process, then the Plan will comply with the Federal external claims process of DOL Reg. section 2590.715-2719(d).

#### **REFUNDS/INDEMNIFICATION**

You must immediately repay any excess payments/reimbursements. You must reimburse the Company for any liability the Company may incur for making such payments, including but not

limited to, failure to withhold or pay payroll or withholding taxes from such payments or reimbursements. If you fail to timely repay an excess amount and/or make adequate indemnification, the Plan Administrator may: (i) to the extent permitted by applicable law, offset your salary or wages, and/or (ii) offset other benefits payable under this Plan.

#### **MILITARY SERVICE**

If you serve in the United States Armed Forces and must miss work as a result of such service, you may be eligible to continue to receive benefits with respect to any qualified military service.

#### **YOUR RIGHTS UNDER ERISA**

As a participant, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). This federal law provides that you have the right to:

Examine, without charge, at the Plan Administrator's office and at other specified locations, such as worksites and union halls, all documents governing the Plan, including insurance contracts and collective bargaining agreements, and a copy of the latest annual report (Form 5500 Series) filed by the Plan with the U.S. Department of Labor and available at the Public Disclosure Room of the Employee Benefits Security Administration.

Obtain, upon written request to the Plan Administrator, copies of documents governing the operation of the Plan, including insurance contracts and collective bargaining agreements, and copies of the latest annual report (Form 5500 Series) and updated summary plan description. The Plan Administrator may make a reasonable charge for the copies.

Receive a summary of the Plan's annual financial report. The Plan Administrator is required by law to furnish each participant with a copy of this summary annual report.

In addition, ERISA imposes duties upon the people who are responsible for the operation of the Plan. The people who operate the Plan, called "fiduciaries" of the Plan, have a duty to do so prudently and in the interest of you and other Plan participants and beneficiaries. No one, including your employer, your union, or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining your benefits or exercising your rights under ERISA.

If your claim for a benefit is denied or ignored, in whole or in part, you have a right to know why this was done, to obtain copies of documents relating to the decision without charge, and to appeal any denial, all within certain time schedules. Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request a copy of Plan documents or the latest annual report from the Plan and do not receive them within 30 days, you may file suit in a Federal court. In such a case, the court may require the Plan Administrator to provide the materials and pay you up to \$110 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the Plan Administrator.

If you have a claim for benefits which is denied or ignored, in whole or in part, you may file suit

in a state or Federal court. In addition, if you disagree with the Plan's decision or lack thereof concerning the qualified status of a medical child support order, you may file suit in Federal court. If it should happen that Plan fiduciaries misuse the Plan's money, or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a Federal court. The court will decide who should pay court costs and legal fees. If you are successful the court may order the person you have sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees, for example, if it finds your claim is frivolous.

If you have any questions about the Plan, you should contact the Plan Administrator. If you have any questions about this statement or about your rights under ERISA, or if you need assistance in obtaining documents from the Plan Administrator, you should contact the nearest office of the Employee Benefits Security Administration, U.S. Department of Labor, listed in your telephone directory or the Division of Technical Assistance and Inquiries, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington, D.C. 20210. You may also obtain certain publications about your rights and responsibilities under ERISA by calling the publications hotline of the Employee Benefits Security Administration.

#### **QUALIFIED MEDICAL CHILD SUPPORT ORDERS**

In certain circumstances you may be able to enroll a child in the Plan if the Plan receives a Qualified Medical Child Support Order (QMCSO). You may obtain a copy of the QMCSO procedures from the Plan Administrator, free of charge.

#### WOMEN'S HEALTH AND CANCER RIGHTS ACT

To the extent required by the Women's Health and Cancer Rights Act (WHCRA) of 1998, this Plan provides coverage for all stages of reconstruction of the breast on which the mastectomy has been performed, surgery and reconstruction of the other breast to produce a symmetrical appearance, and prostheses and physical complications of mastectomy, including lymphedemas, in a manner determined in consultation with the attending physician and the patient.

Such coverage may be subject to annual deductibles and coinsurance provisions as may be deemed appropriate and are consistent with those established for other benefits under the Plan or coverage. Written notice of the availability of such coverage shall be delivered to Participants upon enrollment and annually thereafter. Contact the Plan Administrator for more information.

#### **NEWBORNS' AND MOTHERS' HEALTH PROTECTION ACT**

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or the insurance issuer for

prescribing a length of stay not in excess of 48 hours (or 96 hours).

#### LOSS OF BENEFIT

You may lose all or part of any payment due to you if we cannot locate you when your benefit becomes payable to you.

#### **NON-ALIENATION**

You may not alienate, anticipate, commute, pledge, encumber, or assign any of the benefits or payments which you may expect to receive, contingently or otherwise, under the Plan, except that you may designate a Beneficiary.

#### PLAN ADMINISTRATOR DISCRETION

The Plan Administrator has the authority to make factual determinations, to construe and interpret the provisions of the Plan, to correct defects and resolve ambiguities in the Plan and to supply omissions to the Plan. Any construction, interpretation, or application of the Plan by the Plan Administrator is final, conclusive, and binding on all parties.

#### **ELIGIBILITY ADDENDUM**

### Philadelphia Housing Development Corporation Health and Welfare Plan ELIGIBILITY AND BENEFITS

An Employee (and his or her Spouse and Dependents, if applicable) is eligible to participate in the Plan only if and to the extent the Participant is eligible with respect to a particular type of coverage under the Plan and the Participant makes the required employee contribution for the coverage selected. The Plan Administrator will inform you of the amount of required employee contributions, if any, for each type of coverage.

The term "Component Benefit Plan" means a written arrangement incorporated into this Plan that is offered by the Employer which provides an employee benefit, including those that would be treated as an "employee welfare benefit plan" under ERISA § 3(1) if offered separately. The term "Component Benefit Plan" also includes any plan established pursuant to Code § 125 or Code § 132(f). Each Component Benefit under the Plan is identified in this Addendum, which is incorporated into and made a part of this Plan. Any additional documents that describe the benefits offered by each Component Benefit Plan are considered incorporated into this document. The Employer may add or delete a Component Benefit Plan by amending this Addendum without any need to otherwise amend the Plan. Amendment of this Addendum may be made by any authorized officer or representative of the Employer and does not require approval by the Employer's Board of Directors.

In the event that the provisions of any Component Benefit Plan conflict with or contradict the provisions of this document or any other Component Benefit Plan, the Plan Administrator will use its discretion to interpret the terms and purposes of the Plan, including the written terms and provisions of any Component Benefit Plan document, so as to resolve any conflict or contradiction. However, the terms of this document may not enlarge the rights of a Participant, Spouse, Dependent, or Beneficiary to benefits available under any Component Benefit Plan.

Maintenance Staff Employees are not offered benefits under this Plan, but rather through their respective trade unions.

In general, the eligibility requirements for each type of coverage include the following:

Medical Benefits		
(Keystone POS 1B, Personal Choice PPO 1B)		
Provider or Program	Independence Blue Cross (IBC)	
Administrator Information	1901 Market Street	
	Philadelphia, PA 19103	
Francisco Madissas	(800) 275-2583	
Funding Medium	Fully-Insured	
Eligibility	Employees who are reasonably expected to work a	
	minimum of 30.0 hours per week upon hire; Employees	
	who work an average of 30 hours per week during the	
Employees Evaluded from	applicable Measurement Period.	
Employees Excluded from	Part-time employees who are reasonably expected to work	
Coverage	fewer than 30.0 hours per week upon hire; Employees who	
	average fewer than 30 hours per week during the applicable Measurement Period; Maintenance Staff	
	Employees	
Non-Employees who may be	Spouses, Dependents/Children, Domestic Partners	
covered by this benefit	Spouses, Dependents/emidren, Domestie i artifers	
Waiting Period	Full-time Employees who are reasonably expected to work	
waiting remod	a minimum of 30.0 hours per week upon hire must	
	complete a waiting period of through the end of the month	
	in which Employee is hired, if other than the first day of	
	the month, before the employee is eligible to participate.	
	and meaning obtains and omprey to in singlette to purify men	
	See Look-Back Measurement Provision for employees	
	who enter a look-back measurement period upon hire.	
Effective Date of Coverage	Effective date of coverage for employees hired as Full-time	
	is the first day of the month coinciding with or following	
	Date of Employment.	
	Effective Date of Coverage for Employees who qualify as	
	Full-Time through the Look-Back Measurement Method is	
	first day of the applicable Stability Period.	
Coverage Termination	For Employees hired as Full-Time Employees plan	
	coverage will terminate on the last day of the month in	
	which the Employee terminates employment or is no	
	longer an eligible Employee under the Plan's provisions.	
	F F 1	
	For Employees who qualify as Full-Time through the	
	Look-Back Measurement Method coverage will terminate	
	on the last day of the month in which the Employee	
	terminates employment or in accordance with the Look-Back Measurement Provision if Employee remains	
	employed but is no longer eligible for coverage.	
Contributions		
Collinounous	Employer and Employee – Employee contributions may be	

Look-Back Language Provisions	made on a pre-tax basis through a Cafeteria Plan except as related to Domestic Partners.  Yes – see Look-Back Language Provision information
Look Buck Language 1 Tovisions	below
Grandfathered Plan	No

Dental Benefits	
Provider or Program Administrator	Delta Dental of Pennsylvania
Information	1 Delta Drive
	Mechanicsburg, PA 17055
	(800) 932-0783
Funding Medium	Fully-Insured
Eligibility	All Employees who complete a minimum of
	30.0 Hours per Week
Employees Excluded from Coverage	Employees who complete fewer than 30 hours
	per week; Maintenance Staff Employees
Non-Employees who may be covered by this	Spouses, Dependents/Children, Domestic
benefit	Partners
Waiting Period	Through the end of the month in which
	Employee is hired if other than the first day of
	the month.
Effective Date of Coverage	Plan coverage begins on the first day of the
	month coinciding with or following Date of
	Employment.
Coverage Termination	Plan coverage will terminate on the last day
	of the month in which the Employee
	terminates employment or is no longer an
	eligible Employee under the Plan's
	provisions.
Contributions	Employer only

Voluntary V	ision Benefits
Provider or Program Administrator	Vision Benefits of America (VBA)
Information	100 Ashurst Lane
	Mt. Holly, NJ 08060
	(800) 432-4966
Funding Medium	Fully-Insured
Eligibility	All Employees who complete a minimum of
	30.0 Hours per Week
Employees Excluded from Coverage	Employees who complete fewer than 30 hours
	per week; Maintenance Staff Employees
Non-Employees who may be covered by this	Spouses, Dependents/Children, Domestic
benefit	Partners
Waiting Period	Through the end of the month in which
	Employee is hired if other than the first day of
	the month.
Effective Date of Coverage	Plan coverage begins on the first day of the
-	month coinciding with or following Date of
	Employment.
Coverage Termination	Plan coverage will terminate on the last day
	of the month in which the Employee
	terminates employment or is no longer an
	eligible Employee under the Plan's
	provisions.
Contributions	Employee only – Employee contributions
	may be made on a pre-tax basis through a
	Cafeteria Plan except as related to Domestic
	Partners.

Life and AD&D Insurance Benefits Former PRA Employees Only	
Provider or Program Administrator	The Standard
Information	900 SW 5th Avenue
	Portland, OR 97204
	(888) 937-4783
Funding Medium	Fully-Insured
Eligibility	Former PRA Employees appointed to PHDC
	as a result of the 1/1/2019 consolidation who
	complete a minimum of 30.0 Hours per Week
Employees Excluded from Coverage	Employees who complete fewer than 30 hours
	per week; Employees who were not appointed
	to PHDC as a result of the 1/1/2019
	consolidation; Maintenance Staff Employees
Non-Employees who may be covered by this	None
benefit	
Waiting Period	An Eligible Employee must complete a 6-
	month Waiting Period before the Employee is
	eligible to participate.
Effective Date of Coverage	Plan coverage begins on the first day of the
	month coinciding with or following
	completion of the 6-month Waiting Period.
Coverage Termination	Plan coverage will terminate on the day on
	which the Employee terminates employment
	or is no longer an eligible Employee under the
	Plan's provisions.
Contributions	Employer only

Life and AD&D	Life and AD&D Insurance Benefits	
Provider or Program Administrator	Securian/Minnesota Life	
Information	400 Robert Street North	
	St. Paul, MN 55101	
	(877) 282-1752	
Funding Medium	Fully-Insured	
Eligibility	All Employees who were not appointed to	
	PHDC as a result of the 1/1/2019	
	consolidation who complete a minimum of	
	30.0 Hours per Week	
Employees Excluded from Coverage	Employees who complete fewer than 30 hours	
	per week; Former PRA Employees appointed	
	to PHDC as a result of the 1/1/2019	
	consolidation; Maintenance Staff Employees	
Non-Employees who may be covered by this	None	
benefit		
Waiting Period	An Eligible Employee must complete a 6-	
	month Waiting Period before the Employee is	
	eligible to participate.	
Effective Date of Coverage	Plan coverage begins on the first day of the	
	month coinciding with or following	
	completion of the 6-month Waiting Period.	
Coverage Termination	Plan coverage will terminate on the day on	
	which the Employee terminates employment	
	or is no longer an eligible Employee under the	
	Plan's provisions.	
Contributions	Employer only	

Voluntary Life and AD&D Insurance Benefits Former PRA Employees Only	
	The Standard
Provider or Program Administrator Information	
Information	900 SW 5th Avenue
	Portland, OR 97204
	(888) 937-4783
Funding Medium	Fully-Insured
Eligibility	Former PRA Employees appointed to PHDC
	as a result of the 1/1/2019 consolidation who
	complete a minimum of 30.0 Hours per Week
Employees Excluded from Coverage	Employees who complete fewer than 30 hours
	per week; Employees who were not appointed
	to PHDC as a result of the 1/1/2019
	consolidation; Maintenance Staff Employees
Non-Employees who may be covered by this	Spouses, Dependents/Children, Domestic
benefit	Partners
Waiting Period	An Eligible Employee must complete a 6-
	month Waiting Period before the Employee is
	eligible to participate.
Effective Date of Coverage	Plan coverage begins on the first day of the
	month coinciding with or following
	completion of the 6-month Waiting Period.
Coverage Termination	Plan coverage will terminate on the day on
-	which the Employee terminates employment
	or is no longer an eligible Employee under the
	Plan's provisions.
Contributions	Employee only – Employee contributions
	may be made on a post-tax basis.

Voluntary Life and AD&D Insurance Benefits	
Provider or Program Administrator	Securian/Minnesota Life
Information	400 Robert Street North
	St. Paul, MN 55101
	(877) 282-1752
Funding Medium	Fully-Insured
Eligibility	All Employees who were not appointed to
	PHDC as a result of the 1/1/2019
	consolidation who complete a minimum of
	30.0 Hours per Week
Employees Excluded from Coverage	Employees who complete fewer than 30 hours
	per week; Former PRA Employees appointed
	to PHDC as a result of the 1/1/2019
	consolidation; Maintenance Staff Employees
Non-Employees who may be covered by this	Spouses, Dependents/Children, Domestic
benefit	Partners
Waiting Period	An Eligible Employee must complete a 6-
	month Waiting Period before the Employee is
	eligible to participate.
Effective Date of Coverage	Plan coverage begins on the first day of the
	month coinciding with or following
	completion of the 6-month Waiting Period.
Coverage Termination	Plan coverage will terminate on the day on
	which the Employee terminates employment
	or is no longer an eligible Employee under the
	Plan's provisions.
Contributions	Employee only – Employee contributions
	may be made on a post-tax basis.

Voluntary Long-Term Disability Benefits	
Provider or Program Administrator	The Standard
Information	900 SW 5th Avenue
	Portland, OR 97204
	(888) 937-4783
Funding Medium	Fully-Insured
Eligibility	All Employees who complete a minimum of
	30.0 Hours per Week
Employees Excluded from Coverage	Employees who complete fewer than 30 hours
	per week; Maintenance Staff Employees
Non-Employees who may be covered by this	Spouses, Dependents/Children, Domestic
benefit	Partners
Waiting Period	An Eligible Employee must complete a 6-
	month Waiting Period before the Employee is
	eligible to participate.
Effective Date of Coverage	Plan coverage begins on the first day of the
	month coinciding with or following
	completion of the 6-month Waiting Period.
Coverage Termination	Plan coverage will terminate on the day on
	which the Employee terminates employment
	or is no longer an eligible Employee under the
	Plan's provisions.
Contributions	Employee only – Employee contributions
	may be made on a post-tax basis.

Employee Assistance Program (EAP)	
Provider or Program Administrator	The Standard
Information	900 SW 5th Avenue
	Portland, OR 97204
	(888) 937-4783
Funding Medium	Non-Insured
Eligibility	All Employees who complete a minimum of
	30.0 Hours per Week
Employees Excluded from Coverage	Employees who complete fewer than 30 hours
	per week; Maintenance Staff Employees
Non-Employees who may be covered by this	Spouses, Dependents/Children, Domestic
benefit	Partners
Waiting Period	An Eligible Employee must complete a 6-
	month Waiting Period before the Employee is
	eligible to participate.
Effective Date of Coverage	Plan coverage begins on the first day of the
	month coinciding with or following
	completion of the 6-month Waiting Period.
Coverage Termination	Plan coverage will terminate on the day on
	which the Employee terminates employment
	or is no longer an eligible Employee under the
	Plan's provisions.
Contributions	Employer only

Flexible Spendin	ng Account (FSA)
Provider or Program Administrator	Wex, Inc.
Information	4321 20th Avenue S
	Fargo, ND 58103
	(866) 451-3399
Funding Medium	Self-Insured
Claim Fiduciary	Plan Administrator/Employer
Trustee	None
Eligibility	Employees who are reasonably expected to
	work a minimum of 30.0 hours per week
	upon hire; Employees who work an average
	of 30 hours per week during the
	applicable Measurement Period.
Employees Excluded from Coverage	Part-time employees who are reasonably
	expected to work fewer than 30.0 hours per
	week upon hire; Employees who average
	fewer than 30 hours per week during the
	applicable Measurement Period; Maintenance
	Staff Employees
Non-Employees who may be covered by this	Spouses, Dependents/Children
benefit	
Waiting Period	Full-time Employees who are reasonably
	expected to work a minimum of 30.0 hours
	per week upon hire must complete a 6-month
	waiting period before the employee is eligible
	to participate.
	See Look-Back Measurement Provision for
	employees who enter a look-back
	measurement period upon hire.
Effective Date of Coverage	Effective date of coverage for employees
Effective Date of Coverage	hired as Full-time is the first day of the month
	coinciding with or following completion of
	the 6-month Waiting Period.
	the 6 month waiting refrou.
	Effective Date of Coverage for Employees
	who qualify as Full-Time through the Look-
	Back Measurement Method is first day of the
	applicable Stability Period.
Coverage Termination	Plan coverage will terminate on the day on
	which the Employee terminates employment
	or is no longer an eligible Employee under the
	Plan's provisions.
Contributions	Employee only – Employee contributions

may be made on a pre-tax basis through a	
Cafeteria Plan.	

Medical Benefits (Keystone POS 1B, Personal Choice PPO 1B) Retirees			
Provider or Program Administrator	Independence Blue Cross (IBC)		
Information	1901 Market Street		
	Philadelphia, PA 19103		
	(800) 275-2583		
Funding Medium	Fully-Insured		
Eligibility	All Retirees		
Persons Excluded from Coverage	All Active Employees; Maintenance Staff		
	Employees		
Non-Retirees who may be covered by this	Spouses, Dependents/Children, Domestic		
benefit include:	Partners		
Waiting Period	Through the end of the month in which		
	Employee terminates active coverage if other		
	than the first day of the month.		
Effective Date of Coverage	Plan coverage begins on the first day of the		
	month coinciding with or following		
	termination from active coverage.		
Coverage Termination	Plan coverage will terminate on the last day		
	of the month after five years from Date of		
	Retirement.		
Contributions	Employer and Retiree – Retiree contributions		
	may be made on a pre-tax basis except as		
	related to Domestic Partners.		

Dental Benefits Retirees			
Provider or Program Administrator	Delta Dental of Pennsylvania		
Information	1 Delta Drive		
	Mechanicsburg, PA 17055		
	(800) 932-0783		
Funding Medium	Fully-Insured		
Eligibility	All Retirees		
Persons Excluded from Coverage	All Active Employees; Maintenance Staff		
	Employees		
Non-Retirees who may be covered by this	Spouses, Dependents/Children, Domestic		
benefit include:	Partners		
Waiting Period	Through the end of the month in which		
	Employee terminates active coverage if other		
	than the first day of the month.		
Effective Date of Coverage	Plan coverage begins on the first day of the		
	month coinciding with or following		
	termination from active coverage.		
Coverage Termination	Plan coverage will terminate on the last day		
	of the month after five years from Date of		
	Retirement.		
Contributions	Employer only		

Voluntary Vision Benefits Retirees			
Provider or Program Administrator	Vision Benefits of America (VBA)		
Information	100 Ashurst Lane		
	Mt. Holly, NJ 08060		
	(800) 432-4966		
Funding Medium	Fully-Insured		
Eligibility	All Retirees		
Persons Excluded from Coverage	All Active Employees; Maintenance Staff		
	Employees		
Non-Retirees who may be covered by this	Spouses, Dependents/Children, Domestic		
benefit include:	Partners		
Waiting Period	Through the end of the month in which		
	Employee terminates active coverage if other		
	than the first day of the month.		
Effective Date of Coverage	Plan coverage begins on the first day of the		
	month coinciding with or following		
	termination from active coverage.		
Coverage Termination	Plan coverage will terminate on the last day		
	of the month after five years from Date of		
	Retirement.		
Contributions	Retiree only – Retiree contributions may be		
	made on a pre-tax basis except as related to		
	Domestic Partners.		

\*\*\*\*\*\* SEE LOOKBACK LANGUAGE PROVISION BELOW \*\*\*\*\*\*\*

#### **LOOKBACK LANGUAGE PROVISION**

#### For "New" Part-Time, Variable-hour, and Seasonal Employees:

Initial Measurement Period Begins	1 <sup>st</sup> of Month Coinciding with or following	
	Date of Employment	
Initial Measurement Period Length	12 months	
Initial Administrative Period Length	1 month	
Initial Stability Period Length	12 months	

### For "Ongoing" Employees (employees who have worked through a full Standard Measurement Period:

Plan Year begins on	August 1	
Standard Measurement Period begins every year on	June 1	
Standard Measurement Period Length	12 months	
Standard Administrative Period begins every year on	June 1	
Standard Administrative Period length	2 months	
Standard Stability Period begins every year on	August 1	
Standard Stability Period length	12 months	

All Part-Time, Variable-hour, and Seasonal Employees who qualify as "Full-Time" (and their dependents) through the Lookback Measurement method must be offered participation in the group health benefits offered under the Plan.

#### 1. Full-Time Employees

Full-Time Employee and FTE are defined as:

- A. An Employee scheduled or otherwise expected to work at least 30 hours per week or 130 hours per calendar month.
- B. A variable-hour, seasonal, and part-time Employee who works at least 30 hours per week during the Initial Measurement Period.
  - a. A <u>variable-hour</u> Employee is an Employee whose status as a FTE cannot be determined at the Employee's start date because the Employee's hours are variable or otherwise uncertain.
  - b. A <u>seasonal</u> Employee is an Employee who is hired into a position for which the customary annual employment period is six months or less and which begins at approximately the same time of each calendar year.
  - c. A <u>part-time</u> Employee is an Employee reasonably expected to be employed on average less than 30 hours of service per week during the Initial Measurement Period.

An Employee will remain a "variable-hour Employee," "seasonal Employee," or "part-time" Employee, as applicable, during the Initial Measurement Period unless the Employee experiences a change in employment status in which the Employee is expected to work at least 30 hours per week or 130 hours per calendar month.

#### 2. Initial Eligibility Determination

A. FTE

An Employee who is reasonably expected to work at least 30 hours per week upon their date of hire is an FTE for purposes of the group health benefits under the Plan.

B. All Other Employees (Variable-Hour, Seasonal, Part-Time)
An Employee who, upon their date of hire, is not expected to work at least 30 hours per week on average is an FTE only if they work at least 30 hours per week on average during their <a href="Initial Measurement Period">Initial Measurement Period</a>. The Initial Measurement Period is 12 months. An Employee's Initial Measurement Period will begin on first day of the month coinciding with or following Date of Employment.

If the Employee works at least on average 30 hours per week during their Initial Measurement Period, the Employee will be an FTE for their Initial Stability Period. The Initial Stability Period is 12 months.

#### 3. Ongoing Eligibility Determination

A. Look-Back Measurement Method

An Employee's status as an FTE will be determined by counting the Employee's hours of service during the Standard Measurement Period. The <u>Standard Measurement Period</u> is 12 months beginning on November 1 and ending on October 31.

If the Employee works 30 hours per week on average during the Standard Measurement Period, the Employee is an FTE for the duration of the Standard Stability Period. The <u>Standard Stability Period</u> is 12 months, beginning on January 1 and ending on December 31.

If an Employee is an FTE during the Standard Measurement Period, they will be eligible for group health benefits under the Plan during the entire Standard Stability Period. The Employee will remain eligible for group health benefits during the entire Standard Stability Period, regardless of the Employee's actual number of hours of service during the Stability Period, as long as he or she remains an Employee of the Company. Similarly, if an Employee is not an FTE during the Standard Measurement Period, he will not be eligible for group health benefits during the entire Standard Stability Period. The Look-Back Measurement Method will be used for all Employees.

#### 4. Re-Hired Employees

An Employee is treated as a new Employee for purposes of this policy if they incur a Break in Service. If the Employee is treated as a new Employee, they will begin a new Standard Measurement Period based on their start date. If the Employee is not treated as a new Employee, their standard measurement period will continue uninterrupted.

A <u>Break in Service</u> is a period of 13 or more consecutive weeks (26 weeks if the Company is an educational organization) during which the Employee is not credited with an hour of service. If the Employee had not been employed for at least 13 weeks prior to the onset of a cessation in hours of service, the Employee will incur a Break in Service if the number of weeks during which the Employee is credited with hours of service is fewer than the number

of weeks that they are not credited with an hour of service. An Employee who does not work any hours of service for a period of four consecutive weeks or fewer will not be treated as a new Employee.

An Employee who was enrolled in group health benefits coverage under the Plan on the date of their termination of employment may resume participation in the group health benefits under the Plan on date of rehire if the Employee has not had a Break in Service, provided that the Stability Period on the date of reemployment is the same as the Stability Period in effect on the date of the individual's prior termination of employment. If reemployment begins during a new Stability Period, participation in the group health benefits under the Plan will begin date of rehire if, based on the applicable Measurement Period, the individual is an FTE on the date of reemployment.

If the Employee is reemployed after a Break in Service, eligibility to become a participant in the group health benefits under the Plan will be based on the individual's status on the date of rehire.

If the Employee had not satisfied any applicable waiting period prior to his termination of employment, upon rehire, the waiting period will be reduced by the period of prior employment.